



Child Online Protection Policy

Owner: GRC - Corporate Governance

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1. Objective

At Omantel, we are committed to fostering a safe and secure digital environment for children by integrating child protection principles into our services, operations, and partnerships. Through this policy, we aim to establish clear guidelines that promote responsible online behavior, protect children from digital risks, and ensure that our platforms support ethical and secure digital experiences for children and their guardians.

2. Scope

This policy applies to all Omantel platforms, services, employees, and business partners involved in or supporting child protection efforts.

3. Policy Statement

In this Child Online Protection Policy, we, Oman Telecommunications Company (Omantel), also referred to as “we,” “us,” or “our”, reaffirm our commitment to safeguarding children in the digital space and integrating child protection principles into our operations, services, and partnerships.

We recognize our responsibility to enable safe access to digital services, protect children's rights, and promote responsible online engagement. This policy aligns with Omantel's strategic objectives and reflects our commitment to best practices in child safety, privacy, and digital ethics.

Omantel is committed to:

1. Protecting children from exposure to harmful or inappropriate content.
2. Promoting digital awareness through education and engagement.
3. Ensuring privacy and security measures to protect children's data.
4. Providing accessible reporting channels for child safety concerns.
5. Monitoring compliance with internal policies and best practices.

4. Roles and Responsibilities

Omantel takes a cross-functional approach to implementing and upholding this policy. Responsibilities are structured to ensure effective governance, compliance, and continuous improvement:

- **Policy Oversight:** Ensures implementation, monitoring, and alignment with corporate objectives.
- **Technology & Security Measures:** Implements safeguards to enhance online child safety, privacy, and data protection.
- **Awareness & Education:** Leads initiatives to promote responsible digital behavior and online safety.
- **Compliance & Risk Management:** Ensures adherence to child protection requirements across operations, services, and partnerships.

5. Reporting and Accountability

Omantel encourages all employees, contractors, suppliers, and stakeholders to report any concerns or suspected human rights violations. We are committed to maintaining a safe environment where individuals can speak up without fear of retaliation.

Employees who become aware of potential violations of this policy are expected to report them through the available whistleblowing channels. All reports will be handled confidentially and investigated promptly and fairly in accordance with Omantel's [Whistleblowing policy](#).

6. Consequences of Non-Compliance

Employees, suppliers, business partners and contractors are expected to: (1) comply with this policy and all applicable Policies (2) to speak up promptly about any conduct or circumstances they believe may constitute a violation of this policy or any other policy. If this policy is not followed, we risk regulatory sanctions, fines, and damage to our reputation. Employees found in violation may face disciplinary action, including dismissal, as per our internal procedures. Suppliers or partners who fail to comply may face contract termination or other penalties.

7. Queries

For additional information or queries related to this policy, please contact the Enterprise Risk Management department at AskERM@omantel.om

8. Review and Updates

This policy will be reviewed and updated periodically to reflect evolving best practices and stakeholder feedback.

Document Rights

Rights	Assign To
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Edit/Revision	Enterprise Risk Management - Governance
Review	CMT
Approval	Board of Directors

Revision History

Date	Author	Version	Change Reference
		V1.0	First edition

Review & Approval History

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